



Where to go for care in North York

If you have a family doctor or nurse practitioner, please contact them first as many provide after-hours care for their patients.

Health811 and 211 Ontario Available 24 hours a day and 7 days a week

Health 811 is a free and confidential telephone service.

- Get health advice or general health information from a registered nurse.
- Call: **811** / TTY: **1-866-797-0007**



211 Ontario can connect you to social services, programs and community supports.

- Available in 150+ languages.
- Call: **211** / TTY: **855-405-7446**

Find a Primary Care Provider (family doctor or nurse practitioner)



The North York Primary Care Community Connect (NYPCCC) can help connect you to a family doctor in North York and other support you need.

Call **416-443-7995** or register through the QR code on the left.

If you don't have a Primary Care Provider or can't access one, visit the North York Access Care Clinic or a virtual urgent care clinic.

Toronto's Virtual Emergency Department

Offers online urgent care services from emergency doctors and nurse practitioners. **Same-day appointments, 7 days a week for adults (18+).** Open 1 to 9 p.m



Scan the QR code above to book an appointment.

North York Access Care Clinic

Get connected to primary care easily and quickly at this after-hours clinic. Ideal for those without a family doctor or cannot see their family doctor within the recommended time after leaving the hospital.



Scan the QR code or call **647-564-7834** to book an appointment.

The Access Care Clinic is located at 243 Consumers Rd, Suite 300 and is open Mondays to Thursdays - 4:30pm to 8:00pm



North York Support Services Seniors Hotline

For information on health and community care services for seniors (age 65+), call: **416-447-5200**

Do you need help finding health and social services closer to home?

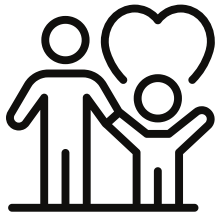


The Toronto Health and Social Services Directory is an easy-to-use website with listings for 8,000+ health, social and community services in Toronto, including North York.



Scan the QR code to search by location, keyword or topic or visit: torontoservicedirectory.ca.

For children (up to age 18) - NOT for vaccines or routine check ups



Children's After-Hours Clinic
1100 Sheppard Ave. East.
Call: 416-250-5000

Kindercare After Hours Urgent Care Clinic
25 Industrial St.
Call: 416-860-6696



SickKids Virtual Urgent Care
Includes a symptom checker to direct you to the right care you need.
Hours: 9:15 a.m. to 9:30 p.m.
Scan QR code on the left to access the virtual urgent care clinic.

Hospital Emergency Department



If you are seriously ill or injured, or have a life-threatening condition, go to North York General Hospital's Charlotte & Lewis Steinberg Emergency (4001 Leslie St.) or the emergency department of your nearest hospital.

Scan the QR code on the left for details on when to come to an emergency department.